

TERMS AND CONDITIONS All bookings are subject to our normal terms and conditions of carriage of passengers plus the following:

RESERVATIONS, PAYMENT & TICKET ISSUE: Reservations must be paid in full at time of booking; internet bookings will receive a booking confirmation by email. All email confirmations must be exchanged for a valid ticket by calling into the Guernsey or Sark office at least 25 minutes prior to your sailing time. Bookings made by telephone can be confirmed by email upon request. Passengers should arrive at the departure point at least 15 minutes before the scheduled sailing time; vessels cannot be boarded without the passenger holding a valid ticket issued by the Company.

DEPARTURE POINTS: Guernsey departure point is Inter Island Quay St Peter Port and Sark departure point is La Maseline Harbour

SURCHARGE: We reserve the right to apply a surcharge to any of our fares.

INFANTS & CHILDREN: Infants are aged 0 to 2 years. Children are aged 3 to 15 years inclusive. We reserve the right to ask for proof of age.

UNACCOMPANIED CHILDREN: We regret we are unable to carry children under the age of 11 years unless they are accompanied by an adult, parent or guardian.

TICKET CHANGES: Passenger vessel tickets can be changed up to 30 minutes before departure. An amendment fee of £2.50 per ticket is payable for any changes to your booking which alters either date or time of travel.

CANCELLATIONS & REFUNDS: Cancellations made more than 30 days before date of travel will receive a full refund less a £10 administration fee. Cancellations made between 7 and 29 days before departure date will receive a refund of 75% of total fare paid. Cancellations made between 1 and 6 days before departure date will receive a refund of 50% of total fare paid. No refunds are made for cancellations made on day of departure or when passenger fails to sail as booked.

LUGGAGE: Passengers are allowed to carry up to 25kg of personal luggage free of charge. Excess luggage may be accepted, subject to space availability, and will be charged at the passenger vessel freight rate. **CAMPING** equipment, **MUSICAL** instruments, **FILMING** and **RADIO TRANSMITTING** equipment, **COMMERCIAL SAMPLES**, **SURF & WINDSURFING BOARDS** are charged at passenger vessel freight rates and we reserve the right to transfer such items to the next available freight vessel sailing. For Health & Safety Executive (HSE) purposes the company operates a single bag policy of 25 kg.

SAILING TIMES: Whilst every effort is made to sail to our published timetable, delays due to weather & tidal conditions, operational reasons, and congestion in the Harbours at Guernsey & Sark do occur; onwards travel should be arranged bearing this fact in mind. We reserve the right to cancel or change the times of sailings due to adverse weather conditions or operational reasons. If such a change or cancellation is made the £2.50 Administration fee is waived and refunds will be issued for cancelled tickets.

DISABLED PERSONS: Due to the design of the Company's vessels, we do not have facilities for disabled passengers on board. Access for embarkation and disembarkation of the vessels in both Guernsey and Sark is via a number of steps and, because of the large tidal range of the Channel Islands, this can be anything up to 3 landings of approximately 25 steps per landing. For insurance reasons Company staff are unable to carry wheelchair bound passengers up or down the steps and on or off its vessels. Company staff will give assistance to disabled persons who are able to walk up or down the steps.

GROUP TRAVEL: This fare is available to groups of 12 or more persons travelling on the same sailing. Groups of up to 20 persons can be booked online. Groups of 21 persons or more can only be booked by completing a Group Travel application form; a deposit must be paid at the time of booking.

STUDENT CONCESSION: This is a concession for Sark residents aged 16 to 24 inclusive who are in full time education. An ID card will be issued upon submission of a completed application form together with a passport sized photograph, proof of age and a letter of confirmation from the university or college which they attend, giving details of the full time courses for which they are studying. Application forms are available at the Sark and Guernsey offices or can be downloaded online.

ANIMALS: Dogs may be carried on all vessels, subject to the Captain's discretion and must be accompanied by an adult and kept on a lead at all times. All other animals must be accompanied and contained in a carriage box suitable for pets. The company reserves the right to charge passenger vessel freight rates for the carriage of animals in a carriage box. Passengers travelling with animals are responsible for the actions of those animals.

INSURANCE: Passengers should take out adequate travel insurance to cover cancellation, delays, loss or damage to personal effects.

PROHIBITED ARTICLES: Merchant Shipping (Dangerous Goods) (Amendment) Rules 1979 prohibit the carrying of certain articles, i.e. explosives, gases, radioactive or magnetic materials, flares, fireworks etc. Firearms must be declared before boarding the vessel and will be stored in a separate location on the vessel.

ALCOHOL: The Company reserves the right to refuse passage to any person who is or appears to be under the influence of alcohol or drugs.

BICYCLES: We do not carry bicycles on passenger vessel sailings. Please contact the Guernsey office on 01481 724059 to arrange shipment of bicycles on scheduled freight vessel sailings.

COMPENSATION: Compensation is not offered by the company.



Timetable & Prices

2009 October - 2010 October

EARLY BIRD SAVER DAY RETURN

GUERNSEY ORIGINATING PASSENGERS:

Depart Guernsey 8am, depart Sark 4pm or 5pm
(return sailing varies according to sailing schedule)

SARK ORIGINATING PASSENGERS:

Depart Sark 9am, depart Guernsey 3pm, 4pm or 5pm
(return sailing varies according to sailing schedule)

Adult Early Bird Day Return	£21.00
Child Early Bird Day Return	£6.00
Infant Early Bird Day Return	FREE
Sark Student Early Bird Day Return	£20.00

RETURN FARE

Adult Return	£25.50
Child Return	£13.00
Infant Return	FREE
Sark Student Return	£22.00
Dog Return	£10.00

SINGLE FARE

Adult Single	£12.75
Child Single	£6.50
Infant Single	FREE
Sark Student Single	£11.00
Dog Single	£5.00

GROUP TRAVEL

Groups 12 & over, Adult Return	£21.00
Groups 12 & over, Child Return	£10.50

All fares include Guernsey and Sark landing tax.

Payment must be made at the time of booking.

Prebooked passengers who hold a ticket should arrive at the departure point no later than 15 minutes before scheduled sailing time.

BOOK ONLINE AT:
www.sarkshippingcompany.com

or by telephoning 01481 724059

UP TO THE MINUTE DEPARTURE INFORMATION

visit **www.sarkshippingcompany.com**

or telephone 12036 (local calls only)

HEAD OFFICE GUERNSEY TEL: 01481 724059

Isle of Sark Shipping Co Ltd, White Rock,
St Peter Port, Guernsey, GY1 2LN
Email: info@sarkshippingcompany.com

SARK OFFICE TEL: 01481 832450

Isle of Sark Shipping Co Ltd,
Harbour Office, Sark, GY9 0SB
Email: info@sarkshippingcompany.com

GUERNSEY - SARK

	MON	TUES	WED	THU	FRI	SAT	SUN
25.10.09 to 26.3.10		09.30#	08.00	09.30#		08.00**	
	10.00				10.00	11.00*	
	15.00		15.00		15.00	15.00**	
27.3.10 to 30.4.10	MON	TUES	WED	THU	FRI	SAT	SUN
	07.00			06.30#	06.30#		
			08.00		08.00	08.00	
	10.00	10.00	10.00	10.00	10.00	10.00	10.00
	16.00	16.00	16.00	16.00	16.00	16.00	16.00
01.5.10 to 02.7.10	MON	TUES	WED	THU	FRI	SAT	SUN
	07.00			06.30#	06.30#		
			08.00		08.00	08.00	
	10.00	10.00	10.00	10.00	10.00	10.00	10.00
	15.00	15.00	15.00	15.00	15.00	15.00	16.00
03.7.10 to 10.9.10	MON	TUES	WED	THU	FRI	SAT	SUN
	07.00			06.30#	06.30#		
			08.00		08.00	08.00	
	10.00	10.00	10.00	10.00	10.00	10.00	10.00
	11.30	11.30	11.30	11.30	11.30	11.30	
	15.00	15.00	15.00	15.00	15.00	15.00	
11.9.10 to 08.10.10	MON	TUES	WED	THU	FRI	SAT	SUN
	07.00			06.30#	06.30#		
			08.00		08.00	08.00	
	10.00	10.00	10.00	10.00	10.00	10.00	10.00
	15.00	15.00	15.00	15.00	15.00	15.00	
09.10.10 to 30.10.10	MON	TUES	WED	THU	FRI	SAT	SUN
	07.00		08.00			08.00	
	10.00	10.00	10.00	10.00	10.00	10.00	
	16.00	16.00	16.00	16.00	16.00	16.00	14.30

* These sailings do not operate on Saturday Shopping Trip days

** These sailings are classed as Saturday Shopping Trip Days & operate on Nov 14th, Dec 5th & 19th, Jan 9th, Feb 6th & 27th, March 13th

Additional sailing on December 24th & 31st 2009, departing Guernsey 1500 departing Sark 1600
No sailings on December 25th & 26th 2009 and 1st January 2010

These sailings are operated by freight vessel and are limited to 12 prebooked passengers, sailing times may vary.

SARK - GUERNSEY

	MON	TUES	WED	THU	FRI	SAT	SUN
25.10.09 to 26.3.10			09.00			09.00**	
	11.00	12.30#		12.30#	11.00	12.00*	
	16.00		16.00		16.00	16.00**	
27.3.10 to 30.4.10	MON	TUES	WED	THU	FRI	SAT	SUN
	08.00	08.45#		08.45#			
			09.00		09.00	09.00	
	11.00	11.00	11.00	11.00	11.00	11.00	11.00
	17.00	17.00	17.00	17.00	17.00	17.00	17.00
01.5.10 to 02.7.10	MON	TUES	WED	THU	FRI	SAT	SUN
	08.00	08.45#		08.45#			
			09.00		09.00	09.00	
	11.00	11.00	11.00	11.00	11.00	11.00	11.00
	16.00	16.00	16.00	16.00	16.00	16.00	
03.7.10 to 10.9.10	MON	TUES	WED	THU	FRI	SAT	SUN
	08.00	08.45#		08.45#			
			09.00		09.00	09.00	
	11.00	11.00	11.00	11.00	11.00	11.00	11.00
	12.30	12.30	12.30	12.30	12.30	12.30	
	16.00	16.00	16.00	16.00	16.00	16.00	
11.9.10 to 08.10.10	MON	TUES	WED	THU	FRI	SAT	SUN
	08.00	08.45#		08.45#			
			09.00		09.00	09.00	
	11.00	11.00	11.00	11.00	11.00	11.00	11.00
	16.00	16.00	16.00	16.00	16.00	16.00	
09.10.10 to 30.10.10	MON	TUES	WED	THU	FRI	SAT	SUN
	08.00		09.00			09.00	
	11.00	11.00	11.00	11.00	11.00	11.00	
	17.00	17.00	17.00	17.00	17.00	17.00	15.30

FREIGHT VESSEL SAILING SCHEDULE 25th OCTOBER 2009 to 30th OCTOBER 2010

25.10.09 to 26.03.10 Tuesday & Thursday depart Guernsey 0930 depart Sark 1230. Friday depart Guernsey 1000 depart Sark 1300

27.03.10 to 8.10.10 Tuesday, Thursday and Friday depart Guernsey 0630 depart Sark 0845

9.10.10 to 30.10.10 Tuesday, Thursday and Friday depart Guernsey 1000 depart Sark 1300